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For immediate release
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IRS Oversight Board Holds July Meeting

(Washington, DC) The IRS Oversight Board met on July 29 and 30 to review the status of IRS operations. The Board received a progress report on IRS initiatives to address concerns raised by IRS stakeholders at the Board's January 2002 public meeting. The ongoing initiatives include matters relating to compliance, technology changes, communication between the IRS and stakeholders, and workforce matters.

"The Board is pleased that the IRS is acting on stakeholders' concerns raised at the Board's public meeting. Those who work regularly with the IRS continue to provide valuable insights into ways to improve service to taxpayers, practitioners, and IRS employees," said Board Chairman Larry R. Levitan.

The Board also held discussions on:

- IRS Budgets for Fiscal Years 2003 and 2004, led by Todd Grams, IRS Chief Financial Officer.
- Modernization and the Information Technology Services, led by John Reece, IRS Deputy Commissioner and Chief Information Officer, and Fred Forman, Associate Commissioner of Business Systems Modernization.
- IRS Employees Job Satisfaction Survey, led by the Gallup Organization.
- IRS Small Business/Self Employed Operating Division's effort to re-engineer its examination process, led by Joe Kehoe, IRS Commissioner, Small Business/Self Employed Operating Division.
- IRS E-Filing, led by Terry Lutes, Director, IRS Electronic Tax Administration.
- Administration's Tax Policy Priorities, led by Pam Olson, Treasury Deputy Assistant Secretary for Tax Policy.
- IRS Outsourcing Initiatives, led by Bert Concklin, Director, IRS Office of Competitive Sourcing.

- Brookhaven Workforce Transition Plan, led by Dave Mader, IRS Assistant Deputy Commissioner.

The Board heard reports from its Performance Management, Personnel and Organization, and Modernization Committees. The Board also discussed its participation in the IRS Nationwide Tax Forums, in which tax practitioners and the IRS meet to discuss tax administration changes and concerns in the industry.

The Board will hold its next meeting September 19 and 20, 2002, in Washington, DC.